

Summary: An English major graduate with a background in communications, experience in media writing and knowledge in corpus development and management, searching to hone a personal voice through learning opportunities that can bring significant contributions to the workplace and to a wider community.

Education:***Nanyang Technological University****Bachelor of Arts in English with Honours***Aug 2015 – June 2019*****Singapore Polytechnic****Diploma in Media and Communication***April 2012 – May 2015****Additional Education:*****Coursera, Universiteit Leiden & Meertens instituut (KNAW)****Miracles of Human Language: An Introduction to Linguistics***March 2021****Experience:****Research Officer (Language Recognition), Trainee – Temasek Laboratories @ NTU****Oct 2020 – Present**

- Placed in charge of project management, administration and corpus development & management.
- Supporting the team's research in speech-to-text processing by assessing, collating and organising numerous corpora of various languages from different sources, this includes:
 - Setting up recording sessions to collect Bahasa Indonesia corpus for team's research project focusing in Bahasa Indonesia language recognition.
 - Collecting audio data for emergency calls made in Singapore Chinese and Singapore Malay for team's research focusing in speech-to-text system for emergency calls.
 - Managing transcribers and their transcription quality, improving transcriptions by correction and verification using PRAAT, Notepad++ and Audacity.
 - Seeking and evaluating corpus purchases from vendors.
- Collaborating and liaising with other departments to maintain efficiency of projects.
- Monitoring progress of research projects by managing project records – finances, deliverables and deadlines.
- Learning and applying important concepts in Language Recognition including the basics of Linguistics with additional input focusing in Phonetics.

Transcriber, Temporary Staff – Nanyang Technological University**Aug 2020 – Oct 2020**

- Transcribing emergency calls made in Singapore English and Singapore Malay according to guidelines that emphasises on the Singaporean manner of speech.
- Contributed feedback on transcription guidelines for common speech patterns made in Singapore Malay and Singapore English.
- Understood the important linguistic differences between utterances in speech such as discourse particles and fillers.
- Maintained the accuracy of the detailed conventions needed in transcriptions.

Editorial Intern – Human Resources Online at Lighthouse Independent Media**May 2018 – July 2018**

- Contributed to daily newsletters with regular articles on the current affairs of employment in Singapore and completing these articles promptly for these newsletters to be sent out in a consistent and timely manner.
- Researched and interviewed experts to complete several feature articles covering topics such as the impact of Industry 4.0 on the job landscape and the importance of team unity in organisations. Covering topics that were important and applicable for our readers helped improve the brand's relevance within the HR community.

- Interviewed and written profiles on notable individuals in the HR vocation, in particular, the CEO of FWD, to gain insider insights for the website.
- Covered multiple events and press conferences, ensuring the website's brand presence with other HR professionals attending these events as well.
- Utilised Hootsuite to manage social media pages and keep track of social engagement online.

Budding Writer – Esplanade Baybeats Budding Writers Programme**May 2018 – July 2018**

- Attended and provided three-day coverage of Baybeats Festival 2018 by providing round-the-clock content of performances for social media pages.
- Wrote a profile article to highlight one of the budding bands' uniqueness, illustrating their talent, demonstrating the appeal to readers to attend Baybeats Festival 2018.
- Wrote an extensive feature article about the longevity of music careers in Singapore to display the music scene's perseverance. Met and conducted interviews with multiple local talents, which resulted in uplifting the names of veteran Singaporeans musicians as well as promoting the festival.
- Learned and applied the fundamentals of writing engaging reviews and articles from The Straits Times' music columnist Eddino Abdul Hadi.

Intern, Writer – Youth.SG, Ministry of Culture, Community and Youth**Oct 2014 – Mar 2015**

- Pitched and crafted daily articles that centered on the relevant interests of youths by keeping up to date with current trends and activities.
- Taken up the roles of both writer and photographer to provide coverage for events such as Anime Festival Asia, St. Jerome's Laneway Festival and SingJazz Festival.
- Had opportunities to meet and connect with people of different backgrounds from athletes and young entrepreneurs, and written feature profiles to put a spotlight their impressive accolades or altruistic achievements.
- Handled social media pages to upkeep digital engagement and drive traffic to the website by designing visual content that centered on the website's identity and connect with our target audience.

Activities:**Welfare** – NTU Epiphany Club

- Designed posters to promote club events on social media pages.
- Supported events by helping with set-up and tending to matters.

Prelude to Vietnamese Studies – Vietnam National University, Hanoi School of Business and Management

- Participated in a 2-week exchange learning about the Vietnam's globalised outlook and its progressive business landscape.

Skills:

- Microsoft Office Word, PowerPoint (Advanced)
- Microsoft Excel (Intermediate)
- Adobe Photoshop (Intermediate)
- Adobe Illustrator (Intermediate)
- Adobe InDesign (Intermediate)
- PRAAT (Intermediate)
- Notepad++ (Intermediate)
- Audacity (Basic)

Additional Information:

- Nationality – Singaporean
- Languages spoken – English and Malay